

Terms and Conditions

Effective Date: [01/08/2026]

These Terms and Conditions govern the use of this website and the provision of services by Kasi Accounting ("the Company", "we", "our", or "us"). By accessing this website or engaging our services, you acknowledge that you have read, understood and agree to be bound by these Terms and Conditions.

1. Nature of Services

The Company provides accounting, bookkeeping, taxation, payroll, company secretarial, compliance, business administration and related professional support services. Unless expressly agreed in writing, the Company acts solely as a compiler, processor and presenter of information supplied by clients or obtained from third-party sources.

2. No Opinion, Assurance or Verification

Neither the Company, nor its directors, partners, employees, consultants, representatives or agents acting on its behalf expresses any opinion, certification, assurance or conclusion regarding the accuracy, completeness, reliability or suitability of any information supplied by a client or obtained from third parties. Information received is accepted in good faith and is compiled, organised and presented in the format requested by the client without expressing any opinion or providing any assurance whatsoever.

The Company does not independently verify information supplied by clients unless specifically engaged in writing to perform verification, assurance or audit procedures.

The services provided are compilation services only and should not be interpreted as an audit, independent review, assurance engagement or verification unless expressly stated in a separate written engagement letter. The proving of services also does not guarantee the success/failure of any funding applications made where the information provided by the company is used.

3. Client Responsibilities

The client warrants that all information and documentation provided to the Company is accurate, complete and truthful.

The client remains solely responsible for:

- the accuracy and completeness of all information supplied
- ensuring information is submitted timeously
- reviewing all documents prepared by the Company before submission or use
- notifying the Company promptly of any errors or omissions.

The Company shall not be liable for losses arising from inaccurate, incomplete or misleading information supplied by the client or third parties.

4. Fees

Fees are determined according to the nature, complexity, urgency, scope and volume of work required.

Fees may be amended by the Company from time to time without prior notice.

The applicable fee for any engagement will be agreed with the client before commencement of the relevant work wherever reasonably possible.

Where additional work becomes necessary due to amended instructions, incomplete information, additional requests or unforeseen circumstances, additional fees may be charged. Quoted fees remain valid only for the specific services quoted unless otherwise agreed in writing.

5. Payment Terms

Payment for all services shall be made directly into the Company's nominated bank account by:

- Electronic Funds Transfer (EFT);
- Debit or credit card payment;
- Cash deposit into the Company's bank account.
- Cash deposits are subject to any bank cash deposit charges, which shall be payable by the client.
- Unless otherwise agreed in writing:
- invoices are payable immediately upon presentation;
- work may commence only once payment or any required deposit has been received;
- the Company reserves the right to suspend or withhold services where accounts remain unpaid.

Interest may be charged on overdue accounts at the maximum rate permitted by South African law.

The client shall be responsible for all reasonable legal and collection costs incurred in recovering overdue amounts.

6. Estimates and Quotations

Any quotation or estimate is based on information available at the time.

Should the scope of work change, or should additional information become available requiring additional work, the quotation may be revised.

7. Limitation of Liability

To the fullest extent permitted by South African law, the Company shall not be liable for any direct, indirect, incidental, consequential or special loss, damages, loss of profits, business interruption or other claims arising from:

- reliance on information supplied by the client;
- errors contained in source documentation;
- delays caused by third parties;
- statutory authority decisions;
- system failures;
- internet outages;
- banking delays; or
- circumstances beyond the Company's reasonable control.

The Company's total liability for any claim arising from services rendered shall not exceed the fees paid by the client for the specific services giving rise to the claim.

8. No Professional Advice

Information published on this website is provided for general information purposes only and does not constitute accounting, taxation, legal, financial or investment advice.

Users should obtain professional advice appropriate to their individual circumstances before making any financial or business decisions.

9. Confidentiality

The Company undertakes to keep client information confidential except where disclosure is:

- required by law;
- required by a regulatory authority;
- authorised by the client; or
- necessary to provide the agreed services.

10. Protection of Personal Information

The Company processes personal information in accordance with the Protection of Personal Information Act, 2013 (POPIA).

Personal information will be collected and processed only for legitimate business purposes and in accordance with applicable legislation.

11. Electronic Communication

The client accepts the risks associated with electronic communication, including delays, interception, corruption, unauthorised access and transmission failures.

The Company shall not be liable for losses arising from electronic communications beyond its reasonable control.

12. Intellectual Property

Unless otherwise agreed, all content appearing on this website, including text, graphics, logos, layouts and documents, remains the property of the Company.

No content may be copied, reproduced or distributed without prior written consent.

13. Third-Party Information

Where information has been obtained from third-party sources, the Company does not guarantee its accuracy or completeness and accepts no responsibility for errors originating from such sources.

14. Record Retention

The Company may retain client records for the period required by applicable legislation or professional obligations. Clients are encouraged to retain copies of all documentation supplied and received.

15. Right to Decline or Terminate Services

The Company reserves the right to decline instructions or terminate services where:

- false or misleading information has been provided;
- the client fails to comply with applicable laws;
- fees remain unpaid;
- the Company believes continued engagement may expose it to legal or regulatory risk.

16. Compliance with Applicable Laws

Clients agree to comply with all applicable South African laws, including taxation, company, anti-money laundering and regulatory requirements.

The Company reserves the right to request identification and supporting documentation where required by law.

17. Force Majeure

The Company shall not be liable for any delay or failure to perform its obligations due to events beyond its reasonable control, including natural disasters, civil unrest, labour disputes, power failures, cyber incidents, telecommunications failures or government action.

18. Amendments

The Company may amend these Terms and Conditions from time to time.

Updated versions will be published on this website and shall become effective upon publication.

19. Governing Law

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the Republic of South Africa.

Any dispute arising from these Terms and Conditions shall be subject to the jurisdiction of the competent courts of South Africa.

20. Severability

Should any provision of these Terms and Conditions be found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

21. Acceptance

By using this website or engaging the Company's services, the client acknowledges that they have read, understood and agree to these Terms and Conditions.